

Training & Workshops from
GPanswers.com

Group Policy Master Classes

Syllabus & information for:
Public Classes, Private Classes &
GP Online University



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Introduction

If you want to know more about what implementing Group Policy with Active Directory is all about, you're reading the right stuff!

The following pages will outline the training that **GPanswers.com** offers to get you up to speed with Group Policy.

We call these our **Group Policy Masterclasses**, comprising a number of different training sessions and workshops tailored to your time and experience.

Read on to discover what's available, what it covers, what you'll take away, and who teaches it. You'll also find feedback throughout the document from previous participants. We may be blowing our own horn here, but they're generally pretty impressed, so we think we've got something good to offer.

This will give you a good overview about Group Policy and our Masterclasses. These classes is available to take in Public (with multiple organizations), Private (Jeremy or James comes to you) or as an Online Class (Jeremy leads). We can build a package that works for you – even mix and match. If you would like more info, or want to book a course, get in touch:

To book your class immediately or use a PO, please call 215-391-0096, or visit us online at www.GPanswers.com.

“ If you want to learn everything about Group Policy, then you need to attend Jeremy's training class, I came in as a novice and left an expert. **Jeremy speaks to you, not above you.**
—John Shorey, Desktop Computing Specialist, Princeton University

Why Get Training in Active Directory Group Policy?

What is Group Policy, and why does it matter?

Most organizations spend a fortune on planning and migrating to Active Directory. Then, once they have Active Directory in place, the next logical question is “What do we *do* with it?”

Group Policy *is* what you do with Active Directory — you control and manage your clients and servers with the nearly limitless power it offers.

However, with power comes responsibility. The power of Group Policy is in the way you can make a “wish” from a central location and your clients’ systems can embrace that wish. However, if it’s implemented incorrectly or carelessly, unexpected and costly consequences will most certainly occur.

The best time to learn how to use the power of Group Policy is right now! Make sure the people in charge of Active Directory operations have a firm grasp on the concepts of Group Policy to *avoid* costly mistakes and downtime.

Available *GPanswers.com* hands-on courses:

- **Level 1:** Four day **Group Policy Master Class** Workshop (Windows XP, Win 7 & 8, Windows Server 2003, 2008 & R2, 2012 changes and features, Troubleshooting, Software Deployment, Security, Special Group Policy operations, and all the Group Policy Preferences)
- **Level 2:** One-Day **Advanced** Group Policy Workshop (Free and Pay 3rd Party Tools, Advanced Troubleshooting, and deeper dives.)

For more information on any of our classes, please call 215-391-0096, or visit us online at www.GPanswers.com.

“As always, your insight is invaluable. The gems you've provided in your books have saved me hours of research time. The personal touch with e-mail responses is untouchable! Many thanks and keep up the brilliant work!
—Roberto Garcia, Senior Network Engineer, LanLogic

Who Should Take Our Hands-On Group Policy Workshops?

Our workshops are primarily meant for:

Active Directory Architects:

- This type of administrator needs to know which sections of Group Policy should be addressed for their rollout, and which should be avoided.

Domain Administrators, Server Operators, and Server Administrators:

- These professionals want to plan and manage their Group Policy design the right way, the first time! Or, maybe a second time if you have a Group Policy mess.

Security Administrators:

- Group Policy touches every single aspect of Active Directory security. If these administrators have a firm foundation in Group Policy, they can ensure that security directives are accurately implemented and enforced.

OU Administrators:

- These key administrators need to understand how to create and manage Group Policy just as much as Domain Administrators do.

Desktop Design Architects:

- What will the end-user experience be after your rollout? This administrator needs to know how to leverage Group Policy to design the desktop.

Desktop Administrators:

- If Group Policy stops functioning, the Desktop Administrator will need the skills to troubleshoot and assist the server administrators.



Confident Group Policy Administrators after finishing the *GPanswers.com* Master Classes.

Our Week's Worth Of Classes

Group Policy Masterclass Workshop week from *GPanswers.com* is two classes within the same week.

The outlines for the different classes, how much time they take, and what you'll learn during your time are in the table below. Click on the class title to find out more.

Level	Title	Summary
1	Group Policy Master Class (4 Days)	Group Policy (GP) overview, processing essentials & theory; Windows XP, Win 7 & Win 8 processing differences; differences between Server 2003, 2008, 2008 R2 & 2012; special GP processing (loopback & WMI filters); GP troubleshooting; software installation; GP & security; creating the perfect managed desktop with GP; updated GP management console & RSAT; Central Store; GP preferences (for XP, Win 7/8, Win Server 2008 & R2, Win Server 2012), Win 7/8 managed desktop changes
2	Advanced Group Policy Class (One Day)	Learn about both FREE and PAID Group Policy troubleshooting, management and enhancement utilities. Topics include: managing Group Policy using Microsoft AGPM (pay utility); deploy and maintain application settings using ADM & ADMX files, Microsoft PowerShell & PolicyPak Professional (pay utility), Microsoft Security Manager (free utility).

“ I have had a hundred A-HA moments during this course. The best moment for me was when I found out that with the GPPE's I could reset a *local* user account password!!! Unfortunately, someone in our domain leaked the local admin password to everyone. With over 5000 computers, that is a lot of wasted time to reset the password. Thank YOU for showing me how to do this. Thanks again for the wonderful class!

--Mark Olszewski, State of Montana

Training and Workshop Course Composition and Itinerary

Course Composition

Here is the breakdown of how the classes work:

- 33% Lecture/knowledge transfer
- 33% Demonstration of concepts
- 33% Hands-on lab time—turning concepts into practice
- 1% Time to catch your breath!

This training approach helps students understand the material on multiple levels and reinforces the concepts *before* they put their knowledge into practice in production.

Itinerary

- We generally start at 8:30 or 9:00 and learn until 4:00 or 5:00 each day.
- We have learning, demonstration, and lab time — 100% focused on Group Policy.
- Most classes break an hour for lunch each day.
- For Private classes we suggest a working lunch on DAY ONE and DAY FIVE in order to complete all the labs.

“Jeremy ... really has a great way of explaining things in a way that is easy to understand. If you are new to AD or GPOs, his style helps you understand rather than clouding the issue, which can sometimes happen when speakers think they are talking to seasoned admins. I found his books to be a valuable resource and a treat. Not only because of the content, but his writing style is similar to his speaking style. I don't get lost and my eyes don't glaze over. There's humor there that I find rare in other IT writings.

—Pamela Greaves, *Information Technology Specialist II, Solano County Library*

Group Policy Master Class (4 Days)

Why Take the Group Policy Master Class?

Microsoft doesn't have its own course dedicated to Group Policy. Microsoft's own Official Curriculum on Active Directory has very little emphasis on Group Policy—arguably the most important part of day-to-day Active Directory administration.

Very few other training courses tap deep into the well of Group Policy to really ensure that students can confidently implement this powerful technology. Not only will the concepts be taught in an understandable way, but they will be reinforced with demonstrations, as well as hands-on labs designed to empower students to take the skills out of the lab and put them into practice!

This material has been battle-tested in companies around the world. It has been gathered from hundreds of Active Directory and Group Policy administrators managing thousands of servers. And whenever a new development from Microsoft is on the way, details will be included in the seminar, making the seminar absolutely up-to-the-minute.

Because Group Policy touches every single server, desktop, and laptop, all administrators need to understand these very important theories and concepts! There are hundreds of real-world techniques, skills, and best practices taught in class which can save time and money for your organization.

After you've taken our seminar, your whole staff can be on the same page when implementing and utilizing Group Policy in your organization. The information in our courses is valid for those companies with 2003-, 2008-, 2008 R2- or 2012-based domains with Windows XP and Win 7 & 8 clients!

If you have more than 10 workstations and more than 3 servers, you'll need to know how to leverage the power of Group Policy.

“”

I finally figured out how we would block out USB ports, games, and lock down users. This alone made the entire class an extremely valuable and fun learning experience. I learned how to use [the] event viewer to track a single event in group policy—so easy but powerful! I learned how to set up various restrictions on a PC for different users. A tremendously valuable feature! I cannot wait to get back to the office and implement what I have learned. I highly recommend the whole week to anyone who has anything to do with Group Policy. **Nothing beats these classes, nothing.**

—Mark Latham, PC Support Specialist, Mercy Regional Medical Center

Group Policy Master Class Outline

Welcome, Introductions, and Lab Setup

Group Policy Overview

Talk & Demo	<ul style="list-style-type: none"> • Group Policy functions • Group Policy processing basics • Group Policy levels and precedence • Discussion of where GPOs live (the swimming pool concept) • Where does Group Policy apply? • When does Group Policy apply (Win XP, Win 7 & 8, Windows Server 2003, 2008 & R2, 2012)? • The GPMC—quick tour
Labs	<ul style="list-style-type: none"> • Create domain-linked GPO • Deleting GPOs • Understanding the difference between all management workstations • Creating your own management workstation • Loading the GPMC • Creating a unified console • Modifying your machine for the GPMC • Creating GPOs with your GPMC/management Station • Understanding filtering • Creating GPOs that are linked to sites

Group Policy Processing Essentials

Talk & Demo	<ul style="list-style-type: none"> • Linking a GPO to multiple levels in AD • Link enabled vs. disabled • Delete vs. unlink • Enforced (No Override) • Block inheritance • Priority • Security filtering by Group • Security filtering by advanced properties
Labs	<ul style="list-style-type: none"> • Group discussion and exercise: Determining the best OU structure based on requirements • Moving machine accounts • Creating and linking GPOs to specific OUs • Block inheritance • Linking GPOs to other OUs • What do you do in an emergency? • Security filtering by Security Group • Security filtering by advanced properties

Group Policy Theory

Talk & Demo	<ul style="list-style-type: none"> • What happens when a new GPO is created? • What is GPO versioning? • Why do GPOs get processed? • What happens when Group Policy applies... <ul style="list-style-type: none"> ○ Initially ○ In the background for members ○ In the background for Domain Controllers ○ During security processing ○ When moving a User or Computer ○ When performing manual processing ○ When processing over slow links • Differences between Windows 2000, Windows 2003, Windows XP, Win 7 & 8 and Server versions (2003, 2008 & R2, 2012) • Special processing scenarios <ul style="list-style-type: none"> ○ What happens when you move a User or Computer in Active Directory? ○ When does security get processed? ○ How does XP process GPOs differently than Win7 & 8? • Backup and recovery of GPOs
Labs	<ul style="list-style-type: none"> • Learn to make machines act like they should • Backup and recovery of GPOs • RsOP skills • Using the GPMC for RsOP

Special Group Policy Processing

Talk & Demo	<ul style="list-style-type: none"> • Understanding WMI filters • Can WMI filters be used for all types of Active Directory domains? • Supported clients • How to create WMI filters using available tools • Backup and recovery of WMI filters • Loopback processing and modes
Labs	<ul style="list-style-type: none"> • Creating WMI filters • Backup and recovery of WMI filters • Loopback processing skills • Creating a kiosk machine • Ensuring that specific people are affected by policy on kiosk machines

“ [I] used the tools he demonstrated and those tools saved me a lot of time and money.
 —Will Fahim, Senior Network Engineer, County of Orange, CA

Group Policy Troubleshooting

Talk & Demo	<ul style="list-style-type: none"> • Common troubleshooting scenarios • What happens with multiple Domain Controllers? • What to expect from Event Logs • How to enhance Event Log reporting • How to turn up the juice on GPO output • How to troubleshoot at the desktop • A troubleshooting roadmap: Why won't Group Policy apply!?
Labs	<ul style="list-style-type: none"> • Repairing a broken GPO • Why isn't Group Policy applying? • Finding broken GPOs • How your workstation "fools" a user logon

Group Policy Software Installation

Talk & Demo	<ul style="list-style-type: none"> • Windows Installer overview • How to create your own MSI packages • Understanding Group Policy software installation • How to deploy packages • What are administrative installs? • How to upgrade existing packages • How to deploy MSIs • How to patch an application deployment • How to customize MSI deployments
Labs	<ul style="list-style-type: none"> • Deploying MSI packages • Revoking MSI packages • Deploying Office (as an MSI example) • Customizing Office (as an MSI example) • Redeploying Office after customization (as an MSI example) • Leveraging Group Policy for enhanced customization

“After taking Jeremy's class, I was able to create and troubleshoot Group Policy in our environment. Others tried to convince me that the "Microsoft Standard" is to have one huge policy, but troubleshooting that policy for them was a nightmare. After they saw how easy it was to create smaller, less complicated policies, **troubleshooting became a piece of cake.**

—David Nietrzeba, Server Administrator, University of Toledo

Group Security Implementation with Group Policy

Talk & Demo

- Delegating responsibility for GPO creation and management
- Under the hood of Group Policy security
- The special default GPOs (Default Domain Policy GPO and Default Domain Controller Policy GPO)
- How to recover from damaged default GPOs
- How to manage multiple security settings via templates
- How to keep users from loading and running rogue software
- How to manage multiple servers using the Security Configuration Wizard (SCW)

Labs

- Delegating responsibility for GPO creation and management
- Enhancing the “out of the box” security for GPOs
- Working with templates
- Controlling users’ access to applications and installations
- How to “shore up” Group Policy’s own security
- How to leverage the SCW to manage multiple servers

Creating the Perfect Desktop with Group Policy

Talk & Demo

- Managed Desktop overview
- How do you allow users to hop seamlessly from desktop to desktop?
- How do you ensure that users always have access to the data they need?
- How do you restrict how much disk space a user can utilize?
- How do you ensure that a user can recover their own data in a pinch?
- How do you quickly rebuild a desktop from scratch?

Labs

- Building the perfect desktop (time permitting)
- Quick ways to get an effectively managed desktop (time permitting)

Note: We are constantly improving and updating. Your actual course outline may differ slightly from the details shown here.



After taking Jeremy's Group Policy Class, my staff and I were able to reduce the number of help desk calls dramatically! Thank you Jeremy!

—Scott Iver, MCSE Systems Administrator, Royal Canin USA, Inc.

The updated GPMC from Remote Server Administration Tools (RSAT), & updated GPMC features

Talk & Demo	<ul style="list-style-type: none"> • Getting RSAT and the GPMC • Installing the GPMC on Win 7 & 8 and Windows Server 2008 & R2 • Configuring the RSAT tools • GPMC 2.0 new core features • Using GPMC Comments • Using GPMC Filters • Using GPMC Starter GPOs
Labs	<ul style="list-style-type: none"> • GPMC 2.0 features • Filters, Comments & “All Settings” • Starter GPOs

Win 7 & 8 Group Policy Additions

Talk & Demo	<ul style="list-style-type: none"> • New Win 7 & 8–only features • Preventing hardware from running using Group Policy • Preventing software from running using Group Policy/AppLocker • Working with Multiple Local GPOs (MLGPOs)
Labs	<ul style="list-style-type: none"> • Hardware control • AppLocker • MLGPOs

Updated Win 7 & 8 Group Policy architecture, ADMX files, the Central Store, & updated troubleshooting techniques

Talk & Demo	<ul style="list-style-type: none"> • Win 7 & 8—Group Policy architecture changes • Dealing with Win 7 & 8 over VPN/slow links • Understanding ADMX files • Getting more from GPresult • Creating and managing the Central Store • How to convert ADM files to ADMX files • Isolating Group Policy issues (three techniques) • Troubleshooting RSoP reports
Labs	<ul style="list-style-type: none"> • Central Store • Troubleshooting Group Policy • GPresult

Group Policy Preference Extensions

Talk & Demo	<ul style="list-style-type: none"> • Making them work with Windows XP and Win 7 & 8 • Understanding which clients can utilize GPPEs • Manually delivering the update to existing clients • Automatically delivering the update to existing clients • Preference vs. Policy • Understanding the 21 new categories of features • Action modes • Common Tab • Circles and Lines • Dealing with the “overlap” of original Group Policy features vs. GPPEs • Item-level targeting • Group Policy Preference Extensions reporting • Sharing your work with other administrators • Leveraging Group Policy Preference Extensions to reduce the number of images • Leveraging Group Policy Preference Extensions to reduce need for Logon Scripts
Labs	<ul style="list-style-type: none"> • Group Policy Preference Extensions • Configuring GPPEs for Win 7/8 • Circles and lines • Overlaps, Environment Vars • Reporting & Tracing

User State Virtualization for Windows 7 & Windows 8

Talk & Demo	<ul style="list-style-type: none"> • Understanding Type 0, 1, and 2 profiles • Making sure Windows XP and Win 7 & 8 machines see the same data in the profile • How do Win 7 & 8 roaming profiles differ from those in Windows XP? • How do Win 7 & 8 roaming profiles react over a slow link? • How do Win 7 & 8 react to shares over a slow link? • What happens if other administrators try to manage folder redirection settings? • How do Windows XP and Win 7 & 8 offline files differ?
Labs	<ul style="list-style-type: none"> • Roaming profiles • Folder redirection settings • Configuring slow links

“After listening to Jeremy, I felt much more confident in working with Group Policy and using it for many benefits in our Organization. The book was a great supplement, too.”
 —Mark Flannery, Manager, IT Operations, Miller-Valentine Group.

Advanced Group Policy Class (One Day)

Why take the Advanced Course?

Why do I need it?

The **Group Policy Master Class (Level 1)** will give you a strong foundation in how to use Group Policy.

But this one day **Advanced Group Policy Class (Level 2)** dives even deeper and gives you tools to lock down your systems, and helps you fine-tune your skills and deploy the specific settings you need.

This course covers both FREE and PAY tools, plus Windows XP and Win7 & 8 topics as well as Server 2008 & R2 and Server 2012 topics.

Who should take this course?

Only administrators who have ever taken the 4-day **Master Class** should take this course, or by explicit permission by the instructor. In most cases, we discourage people from simply signing up for this one day course.

What material does this course cover?

The next several pages contain our outline. In a nutshell, though, you'll learn the following four big topics:

- 1** How to troubleshoot issues on desktops and servers using free add-on tools
- 2** How to set specific Registry punches, deal with third-party ADM files and lockdown applications using Group Policy. Do this using PowerShell, ADMX, and PolicyPak (3rd party software)
- 3** How to use Microsoft AGPM — Advanced Group Policy Management utility for change management around Group Policy
- 4** How to use the Microsoft Security Configuration Manager to dictate even more settings to desktops, servers, and Microsoft applications.

“After going to one of his sessions... I was able to deploy Group Policy at my company with confidence!

—David R., Urbaniak WorkWise, Inc.

Advanced Group Policy Class Outline

Free Group Policy Tools

Microsoft offers a wealth of tools that each do a specific job to help you troubleshoot Group Policy problems. In this session, we'll walk through a toolbox full of goodies that you can use to streamline your processes, troubleshoot more easily, and get to the heart of what's ailing your systems. We'll cover:

Talk & Demo	<ul style="list-style-type: none"> • Log files for Group Policy enhanced logging • Group Policy resource kit tools (about 10 tools, here's three) <ul style="list-style-type: none"> ○ GPOtool ○ GPInventory ○ PolicyReporter • 100% free add-on tools from third-party vendors
Labs	<ul style="list-style-type: none"> • Troubleshooting with Group Policy toolkit • SpecOps GPupdate • Remote GPupdate

Get hands on experience with these tools so you can fix problems in the lab (before they happen in real life!)

Managing Applications using Group Policy

You've got lots of applications, but how are you going to manage their settings using Group Policy? In this lesson you'll the following:

Talk & Demo	<ul style="list-style-type: none"> • Group Policy + ADM/ ADMX files • Group Policy + PowerShell • Group Policy + PolicyPak (pay / free 3rd Party tool) • Learn the difference between "Red Dot" and "Blue Dot" ADM and ADMX files. • Learn what the "proper" policies keys are. • Learn how to convert ADM to ADMX files for applications you likely already use and own.
Labs	<ul style="list-style-type: none"> • Office ADMX files • Group Policy + PowerShell • PolicyPak Community Edition

If you've ever wondered how to manage applications like Adobe Acrobat, Firefox, Java JRE, Lync client, and more — you are going to learn how to do it in this lesson!



I was able to apply some of the Group Policy best practices that I had not already implemented. I am also looking forward to implementing the many new [Win7] / W2K8 GPOs.
—Anthony White, Sr. Systems Administrator, Adventist Health Systems

Microsoft AGPM (Advanced Group Policy Management)

If you use Group Policy “out of the box” there’s no “Are You Sure” or “Oops, I didn’t mean to do that” button. AGPM brings true “change management” to Group Policy.

Many companies already PAY for Microsoft AGPM, but don’t know where to start.

This secret weapon ensures that your whole team works together when it comes to Group Policy management.

Talk & Demo

- Learn the “moving pieces” of AGPM
- Learn how to install and configure AGM
- Learn the common mistakes — and how to avoid them when using AGPM

Labs

- AGPM tasks
- AGPM working with others
- Using the workflow system

Hands on labs give you the confidence to deal with Group Policy changes in your environment, roll back if problems occur, and more quickly troubleshoot Group Policy when multiple administrators are involved.

Microsoft Security Configuration Manager (Time Permitting)

Microsoft has a free utility to help get all your machines more secure. It’s called the Security Configuration Manager and it’s full of superpowers. First, you can download “prescriptive guidance” from Microsoft (that is, how Microsoft thinks your machines should be configured.) Then you can modify these prescriptions, and/or make your own.

Talk & Demo

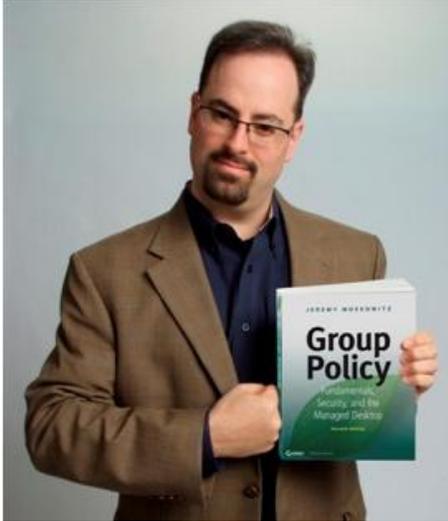
- Learn all about Security Configuration Manager; be able to make your own decisions about how to use its functions to manage your desktops and servers
- Learn about the LocalGPO SCM utility: deliver and manage Group Policy settings to non-domain joined machines.

Labs

- Implementing baselines in SCM
- Using the LocalGPO tool

About Your Chief Instructor: Jeremy Moskowitz

Who Is Jeremy Moskowitz?



Jeremy Moskowitz is chief Propeller-Head for **GPanswers.com** and Founder of PolicyPak Software.

Jeremy is one of less than a dozen Group Policy MVPs worldwide, is the most-published author on Group Policy, and a prolific Group Policy speaker worldwide.

Since becoming one of the world's first MCSEs, he has performed Active Directory desktop implementations for some of the nation's largest organizations.

Jeremy runs GPanswers.com to help people get their tough Group Policy questions answered.

His books and articles have been read by millions and translated into multiple languages. Jeremy has written for Windows IT Pro Magazine, REDMOND Magazine, Microsoft Technet Magazine, Inside Technology Training Magazine, PC Magazine, & Ziff-Davis' Windows Professional Journals, among others.

Jeremy has spoken at just about every existing Windows conference about Group Policy, including Microsoft TechEd, Microsoft Management Summit, WinConnections, and TechMentor.

Jeremy's Group Policy-based software, PolicyPak is on thousands of desktops worldwide, enabling administrators to gain more control using Group Policy.



Jeremy's approach to Group Policy learning and implementation is the same as his approach to his book. Here is what the Group Policy team at Microsoft said about his book:

“Jeremy's book is exceptional! It covers the concepts and details of Group Policy, GPMC, and troubleshooting in a clear, straightforward way.
– Mike Dennis, Lead Program Manager, Group Policy, Microsoft

Some comments about Jeremy's live seminars



Good, fast paced! Covered a lot quickly and at a detailed, advanced level.

Excellent topic, excellent presentation, excellent speaker.

A wizard!

Technical yet understandable!

Great speaker, very vibrant and interactive.

Outstanding speaker!

His enthusiasm is catching.

Tons of great material!

Nothing short of superb!

Great for beginners or experts!

The tools are useful, the examples/demos make sense of abstract & complex concepts.

What People Have Said About Jeremy's Group Policy Book



This book is an unbelievable resource for anyone needing "The Word" on Group Policy. Incredibly clear, highly detailed, and well organized! This goes way beyond any documentation that has been produced—Jeremy clearly spent a *lot* of time digging through the guts of Group Policy and testing *everything*. There is information here I haven't seen anywhere else—I **would not be surprised if Microsoft's own Group Policy team learned a few things from reading this book**. If you are planning, deploying, or troubleshooting Group Policy, do yourself a favor and *get this book!*

—Dan Holme, *Intelliem*



It's a pleasure to read and the author's knowledge and devotion to the subject come shining through. **If you need to design or support Group Policies then you must buy this book.**

—Duncan Gibbs

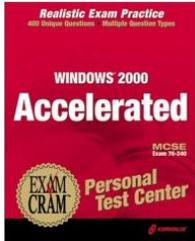


This book is, without a doubt, the **best technical reference book I've ever read**. The concepts are explained clearly and thoroughly. If you are struggling with how to make use of group policy to manage your desktop and server environment, *buy this book!*

—Eric Johnson

About Your Private Class Instructor: James Conrad

Who Is James Conrad?

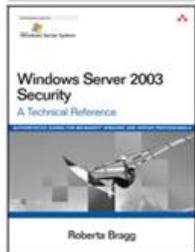


James I. Conrad, MCSE 2003, Server+, A+, Certified Ethical Hacker.

For years, James Conrad has been a sought-after consultant and trainer for Fortune 500 companies. James has been an exam writer for Microsoft MCSE exams and was a key contributor in determining MCSE exam objectives in the Microsoft Certification and Skills Assessment division.



He has trained and consulted for Intel, UCLA, Raytheon, Compaq, Hewlett-Packard, MCI Worldcom, Sprint, Exxon-Mobil, Boeing, Lockheed Martin, the U.S. Department of Justice, the Bureau of Land Management, and many others.



James writes internal training materials for current Windows products and has authored *Windows 2000 Server for Computer Associates*, and *Windows XP Desktop Administration* for the Windows Consulting Group, among others. He has also been a technical editor for many books including *The Tips and Tricks Guide to Securing .NET Server* by Roberta Bragg and *Windows Server 2003 Security: A Technical Reference* also by Roberta Bragg. James also wrote the CompTIA Server+ college curriculum for Thomson Learning.

James wrote five Personal Test Center Windows 2000 Professional exam preparation tests for Coriolis. James has also written the popular Windows 2000 Server, Windows 2000 Professional, and CompTIA Network+ certification books for ComputerPrep. James also served as the technical editor for Thomson Learning's Network+ college curriculum. James is currently the lead instructor for CBT Nuggets, a leading Microsoft, Cisco, and Linux video training source.

What are students saying about James Conrad?

“”

James's class was excellent. This is not exactly an easy concept to teach but the instructor and materials were very informative and easy to comprehend.

I had been looking for some time for training on Group Policy, but nothing ever came along. I learned some things that my boss wants me to implement, so it was very timely!!

I just wanted to let you know that the 3-day class last week was *great!* James did an outstanding job with the training.

This type of class was desperately needed. The class itself was great. It provided training on the tools we need to get the job done here at [our organization].

Final Thoughts from *GPanswers.com*

When it comes to Group Policy, *no one* teaches it better than Jeremy Moskowitz.

Students will learn hundreds of real-world uses for this powerful technology. When the classes end, the students can be confident in the skills they've learned.

The courses are a 1-2-3 punch:

- 1** Knowledge transfer
- 2** Concept demonstration
- 3** Hands-on lab time

This training approach helps students understand the material on multiple levels and reinforces the concepts *before* they put their knowledge into practice in production.

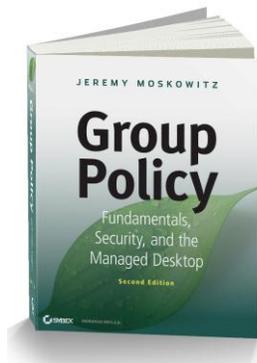
Both public and private classes are available to suit your schedule and needs.

Book your class online today at www.GPanswers.com! You can also call or e-mail. See you soon!



After hearing Jeremy speak, I was immediately able to confidently use GPMC, and successfully deploy many GPOs which have saved my sanity and added years to my life. Having a copy of Jeremy's...book on hand has given me instant access to many of those "How does this work in the real world?" questions. Thanks Jeremy, You are awesome!

—Tad Johnson, Lead Systems Administrator



GPanswers.com
215 Christian Street
Philadelphia, PA 19147
www.GPanswers.com
jeremym@moskowitz-inc.com
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